GENESYS™

Operations

Kubernetes-supported structured logging

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Contents

A secondary method of logging required for standard stdout/stderr structured logging.
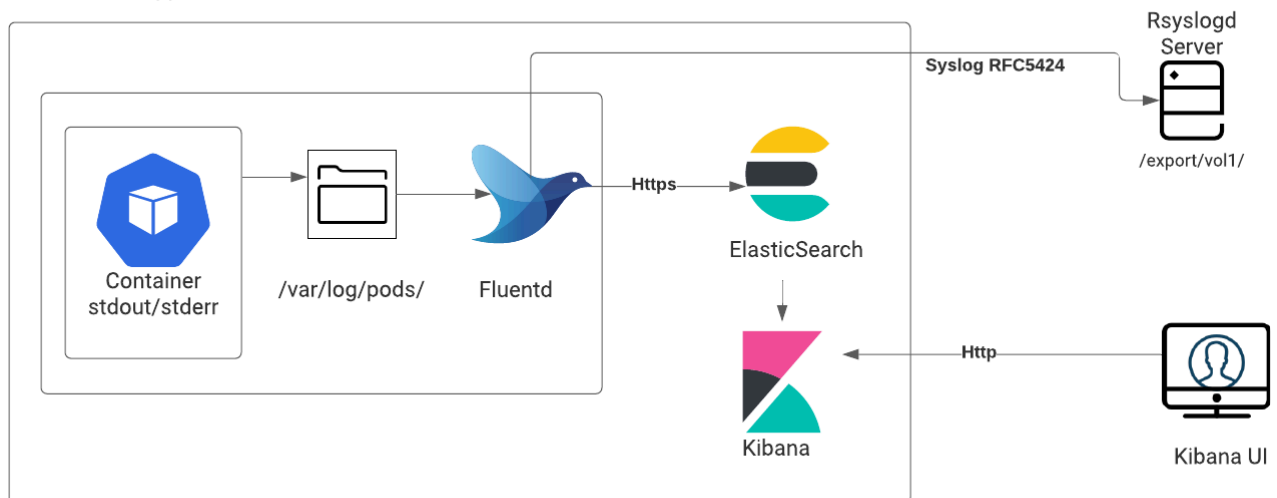
Related documentation:
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RSS:

- For private edition

This logging method that is required for standard stdout/stderr structured logs that are generated by containers within the Kubernetes environment. Therefore, this method is also called Kubernetes-supported logging. Here, the container is writes stdout/stderr logs to a *– var/log/containers* directory.

You will be given the option to choose the external log aggregator to implement the aggregation.

Services that use Kubernetes structured logging:

- Genesys Authentication

- Web Services and Applications

- Genesys Engagement Services

- Designer

> **Important**
>
> Some services (such as Genesys Info Mart) use the Kubernetes logging approach with an exception that the logs are written in an unstructured format.

GKE logging

Click here for details about GKE logging.